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FOR IMMEDIATE RELEASE

September 25, 2018

## Signature Healthcare Selects MEDarchon's QUARC

### New Technology Enables Improved Clinical Communication

NASHVILLE, TN (September 25, 2018): MEDarchon, a leader in healthcare communications technology, today announced that Signature Healthcare and its physician group have selected QUARC for care-team communications and data analytics throughout the enterprise.

Signature Healthcare is a 217-bed, non-profit healthcare delivery system serving Southeastern Massachusetts. Its affiliated physician organization, Signature Medical Group, employs more than 150 physicians practicing in 18 ambulatory locations throughout southeastern Massachusetts.

"We are pleased to partner with MEDarchon," said Dale J. Ellenberg, M.D., FACEP, who serves as Signature Healthcare's director of medical education and as a member of its departments of medicine and emergency medicine. "Their software is a perfect next step for taking our clinical communications and care-team collaboration to even higher standards of excellence, for which we are well known."

MEDarchon's QUARC exceeds traditional healthcare communications such as text and paging. Its secure, streamlined platform enables care teams to do away with multiple devices for communications. By reducing alert and information fatigue among individual caregivers, the service improves clinician – and patient – experience.

QUARC can be used on Android and iOS mobile devices and has a web-based application for the desktop.

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"We're excited to be working with the dedicated team of engaged clinicians at Signature Healthcare who want to make a difference," said James Baxter, CEO of MEDarchon. "Understanding clinical workflows and providing proper contextual awareness helps busy clinicians gain efficiencies and improve the overall patient experience". QUARC's unique approach to patient-centric messaging, a robust and customizable issues library, our intelligent routing and escalation process, and real-time analytics have made it a popular choice of hospitals, health systems, and related organizations.

## About Signature Healthcare

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A multi-specialty, not-for-profit hospital and physician group comprised of Brockton Hospital and Signature Medical Group, Signature Healthcare has more than 150 physicians practicing in 18 ambulatory locations. Signature Medical Group acts as a patient's medical home, working to coordinate all healthcare needs while providing access to evidence-based patient care and education and self management support. As one of the only not-for-profit, community-based healthcare delivery systems in southeastern Massachusetts, it focuses on providing the full range of high-quality primary care, specialty care, hospital care and related ancillary services on a coordinated basis delivered at a low cost. Signature Healthcare is an affiliate of Beth Israel Deaconess Medical Center, Harvard Medical Faculty Physicians at BIDMC and the Floating Hospital for Children at Tufts Medical Center.

Signature Healthcare is continuously recognized for the quality care patients experience when visiting with its doctors and nurses. Most recent awards include being named a Top Performer on Key Quality Measures® by The Joint Commission, receiving a national hospital safety score "A" rating by The Leapfrog Group, being noted as a Top Hospital by US News & World Report, as well as winning a Women's Choice Award for America's Best Hospitals for Patient Safety. For more information please visit: <http://mysignaturecare.org/>.

## About MEDarchon, Inc.

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MEDarchon was founded with a specific goal in mind: to help prevent medical errors and other adverse outcomes caused by breakdowns in communication. Our mission is to improve patient care and provider effectiveness through innovative tools that clinicians love to use. We provide a next generation, patient-centric communication and coordination platform that enables health systems to improve patient outcomes and significantly reduce medical errors. Introduced in 2014, MEDarchon's

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solution suite (QUARC) is now deployed across 133 distinct care locations and used in the care of 175,000+ inpatient admissions and 875,000+ outpatient encounters annually. For more information please visit: <http://medarchon.com/>.

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